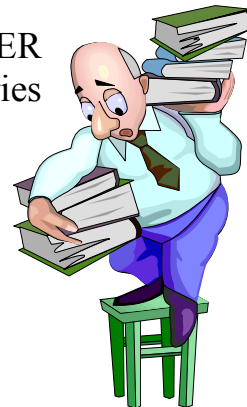


READING SAMPLER

SERVICE QUALITY: Explored in Libraries

Alice Brendel Event
Brown University Library
March 25, 2002



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