User License Agreement

This User License Agreement (“LA”) is between CountryWatch.com, Inc., (“CountryWatch”) of Houston, Texas and Yale University (“Yale”) of New Haven Connecticut. It is effective 1 April 2001 through 1 April 2002 (the “Term” of the License).

TERMS AND CONDITIONS

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- Licensor shall make available to the Licensee through the Licensor’s website, URL: www.countrywatch.com (the “Website”), electronic access to the most recent edition of the Country Reviews™, the Country Wire™, CountryWatch@School, CountryWatch Data and CountryWatch Business Services, (as each such component is described in the attached MultiUser Agreement description) via an IP recognition system.

3. Online Access Support

For assistance with IP recognition or other problems, Licensor shall provide user support during normal business hours. Licensee may contact Licensor support via a) email: support@countrywatch.com  b) fax: 713-355-2008, or c) telephone:1-888-365-6923, or internationally 1-713-355-6500. After normal business hours, contact Licensor support at 713-707-0493.
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Any damages to which Licensee may be entitled under any provision of this Agreement shall be limited to the fees paid by Licensee for the subscription to CountryWatch Online.

7. Printing

Licensee may authorize Authorized Users to download and print pages and/or data from the Country Reviews™, the Country Wire™, CountryWatch Data and/or CountryWatch@School for personal, educational, research, non-commercial use only.

8. Acceptance

You must accept this License Agreement before you can use CountryWatch Online. If you do not accept the terms of this License Agreement, you should not use any User ID and Password or IP recognition access system and should promptly return any material derived from them or the Website.

9. Governing Law

This License is governed by the laws of the state of Texas.

For CountryWatch:

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Accepted by:

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COLLEGE/UNIVERSITY MULTI-USER AGREEMENT ("MUA")

CountryWatch.com offers Colleges and Universities ("Colleges") MUA’s to facilitate usage of our web-based service by College Authorized Users. This exhibit sets out the definition of MUA service for Colleges:

1. The College MUA license allows for Unrestricted Access for Authorized Users for twelve (12) months to the CountryWatch Premium Service which includes the following “Content” contained in and displayed through the Website (as defined in the attached License):

   a. **CountryReviews™** for 191 countries, each comprising a 50-100 page report covering the demographic, historical, political, economic, business and environmental background and contemporary issues facing each country. Reviews are updated on a biannual schedule but are updated dynamically on the Website whenever major events occur in a country (e.g. change in government).

   b. **CountryWire™** accompanies each of the 191 CountryReviews™ and provides daily news from 12 international news services with a 12-month archive in a searchable database. The CountryWire™ allows users to stay up-to-date on breaking news and to follow developing stories in each of the countries.

   c. **CountryWatch@School** complements CountryReviews™ with curriculum materials including lesson plans and course outlines for using CountryWatch in geography and social studies courses.

   d. **CountryWatch Data** for 191 countries providing macroeconomic, economic sector and cultural-demographic data in an online SQL-database which facilitates user queries for specific data series, years and countries and which allows for convenient cross country comparisons and GIS mapping.

   e. **CountryWatch Business Services** complement CountryReviews™ with more than 100 edited links to best-of-the-web sources of information on countries and their economies, Country Regulations and access to Country Experts who can provide customized data search or international consulting services for hourly or per-engagement fees.

2. A “College” is an educational institution conferring degrees of associate or higher occupying a single building or campus. Authorized Users are Students and Faculty and such other users of the College library system as the College shall from time to time grant access. A Student is any person enrolled in a College course or program. “Faculty” includes any person who is involved in research, instruction, administration or related activities at a College under College policy.

3. “Unrestricted Access” means full access to the all of the Content. The Website offers some of the Content for free to internet browsers; more Content is protected by ‘locks’ which are unlocked when Authorized Users login to the Website or a College otherwise arranges for opening of Content locks using one or more of the following “Recognition Systems”:

   a. **IP Recognition**: IP addresses of College servers’ or individual College computers are registered with CountryWatch so that the Website recognizes users accessing the Website from such servers/computers. Authorized Users using the Website on College computers will not be required to login for Unrestricted Access when the IP addresses are recognized.

   b. **URL Recognition**: The URL of a College web page that is accessible only to Authorized Users and that is used to link to the Website is recognized by the Website allowing for Unrestricted Access without a separate requirement for Authorized Users to login to the Website.

   c. **Barcode Recognition**: A College-hosted web page requests Authorized Users to enter barcode numbers found on ID’s or library cards. Authorized Users have Unrestricted Access to the Website via links from this College-hosted web page.

   d. **Access Code, UserID/Password**: CountryWatch issues a College a unique alphanumeric Access Code that can be disseminated to Authorized Users. Each Authorized User enters the Access Code to register a unique UserID and Password of their choice that allows for Unrestricted Access. This system is also available to Colleges using other Recognition Systems to facilitate home or other remote use of the Website by Authorized Users. Additionally, Colleges can program their links to the Website for automatic login so Authorized Users are not required to login to the Website.